

# Thank you for choosing Big Shine Energy as your LED lighting partner.

After your installation, Big Shine Energy will still be here for you and ensure customer satisfaction by providing timely maintenance and support.



## HOW TO REACH US

### Find Us Online

**Services:** [bigshineenergy.com](http://bigshineenergy.com)

**Products:** [bigshineled.com](http://bigshineled.com)



@BigShineEnergy • @BigShineLED

### Contact Us

[customerservice@bigshineenergy.com](mailto:customerservice@bigshineenergy.com)

### Corporate Office

300 Corporate Blvd.

Newburgh, NY 12550

**Phone:** (845) 444-5255

**Fax:** (845) 444-5265

9 a.m. – 5 p.m. EST, Mon-Fri



Our installation service comes with a one-year warranty, and our LED products have a five-year warranty. If something goes wrong, an LED lighting technician will be at your facility at no additional cost to you. Our custom Big Shine Energy database tracks your project from its conception to help ensure we offer you stellar after-sale service with accurate information.

Your project coordinator will guide you through the installation and completion of your project and will be your point of contact for after-sale service.

For any after-sale service inquiries, follow these simple steps:

- 1 Contact your project coordinator by email or by phone**
- 2 Your coordinator will connect you with the After-Sale Service Dept. to arrange your service call**
- 3 We will schedule a technician to be at your facility as soon as possible**

Please note that your contract's terms and conditions and warranty apply.  
Don't hesitate to contact us!

Once a Big Shine customer, always a Big Shine customer.

